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A newsletter from the Pacific Southwest Regional Medical Library for the National Network of Libraries of Medicine, Pacific Southwest Region

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Heidi Sandstrom Appointed PSRML Associate Director



PSRML is pleased to announce that Heidi Sandstrom has been appointed Associate Director of the Pacific Southwest Regional Medical Library effective immediately. As Associate Director, Heidi serves as the operating head of PSRML with broad management responsibilities for the RML program. These responsibilities include providing leadership in planning, implementing, and evaluating PSRML programs and services, including implementation of regional

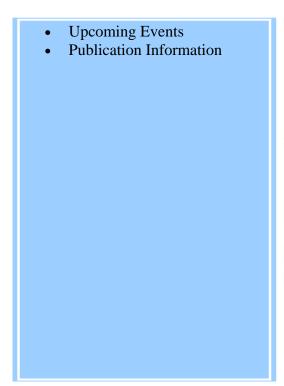
goals and objectives, coordination of day-to-day PSRML operations, and management of financial and technical contract compliance.

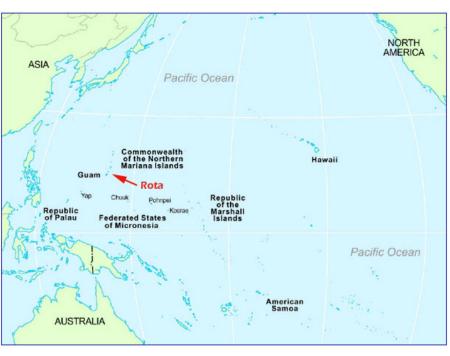
Heidi has been a part of the PSRML team since 1996 and has served PSRML in two previous capacities: first as Network Coordinator, and then as Consumer Health Information Services Coordinator. Before earning her MLIS degree from the UCLA Graduate School of Education and Information Studies in 1996, Heidi worked as a Staff Nurse at Centinela Hospital Medical Center and Quality Improvement Coordinator at Daniel Freeman Hospitals.

Heidi served as Interim Associate Director during the past year after Elaine Graham's departure. Heidi's accomplishments during this time included facilitating the annual meeting of regional Resource Library Directors; convening and working with an interregional health literacy advisory committee to plan and conduct a health literacy symposium; and serving on the review team for an NLM site visit to the Regional Medical Library in the South Central Region. Heidi has also made measurable progress in promoting community outreach through community based organizations particularly relating to health information literacy and translation.

As we go to press, Heidi is visiting Network members in Hawaii and Guam. She will also present a class on "Building Health and Environmental Literacy with NLM Resources" in Rota, Commonwealth of the Northern Mariana Islands. She will return to PSRML offices on July 20, 2004. Heidi is particularly interested in feedback from our members and welcomes your input and suggestions. Welcome, Heidi!

Judy Consales





This article is freely available at: http://nnlm.gov/psr/lat/v13n4/heidi_ad.html

Health Sciences Library Education in the Pacific Southwest Region: New Opportunities

This article briefly surveys new developments at library schools serving this region: San Jose State University; University of California, Los Angeles; the University of Arizona; the University of Hawaii, Manoa; and the University of North Texas's Nevada Program. These are programs to watch – not only for educational opportunities for staff personnel in our network libraries, but also for new graduates who might be candidates for positions in our region.

San Jose State University
School of Library and Information Science (http://slisweb.sjsu.edu/)
Resources and Information Services Focus: Medical Libraries (LIBR220)

A new instructional team is on board for this distance education program offered to SJSU students during Fall 2004 Semester, August 15, 2004 to December 9, 2004. The course will be taught by Janet Hobbs and Irene Lovas of the Cedars-Sinai Medical Center Library.

"Resources and Information Services Focus: Medical Libraries" is designed for graduate students of library and information science interested in careers in or involving the health sciences in public, academic or special libraries where clients need health-related information. This class will utilize Blackboard Technology and will be taught in hybrid mode in both Northern and Southern California. Although most of the course will be web-based, the students will meet in-person with one of the instructors on the weekend of November 20-21, 2004. The class will combine methods and instruction dealing with:

• access and delivery of biomedical information

- an overview of health care systems and structure and flow of medical libraries
- types and services of medical libraries
- reference materials and services of medical libraries
- analysis of evidence-based health care whereby students learn to review critically the biomedical literature and determine reference and research accuracy and relevance
- health consumerism, including information resources and services to the general public
- current trends in e-health and the Internet

The instructors have a combined thirty years of experience in health sciences libraries. Jan Hobbs also holds an MBA degree, has written a number of journal articles on distance education in libraries, and has expertise and success in grant writing. Irene Lovas taught many classes on resource sharing, DOCLINE, and other aspects of health sciences librarianship and wrote articles on the status of hospital libraries. She chaired the PSRML task force that developed the recommendations for the development of Loansome Doc. Both instructors have worked in academic and hospital library settings.

This course is available only to students who are enrolled in the SJSU degree program. If you have any questions about the content of this course, contact one of the instructors: Jan Hobbs (hobbjl@cshs.org) or Irene Lovas (lovasi@cshs.org).

University of California, Los Angeles Graduate School of Education and Information Studies (http://is.gseis.ucla.edu/) Health Sciences Librarianship: IS 457

is the theme of UCLA's new course, IS 457: Health Sciences
Librarianship. The course will be taught by Julie Kwan and a team
from the UCLA Biomedical Library and other network members. It is the current version of two courses
previously taught at the UCLA library school, Bibliography of the Health and Life Sciences (222) and Health
and Life Sciences Libraries (471). The course will be held on the UCLA campus on Monday afternoons,
1:30 pm to 5:00 pm, from October 4, 2004 to December 6, 2004.

The course will target students who are interested in careers as health sciences librarians as well as those who are interested in health sciences information services in other environments, including public libraries. The course will include:

- the health care environment and the health care team
- librarians and libraries in health care
- programs and services of the National Library of Medicine, with in-depth focus on PubMed and MedlinePlus
- professional associations, such as the Medical Library Association
- the vocabulary of medicine
- biomedical research and communication
- health information services in health sciences libraries
- health information services in consumer health and public libraries
- evidence-based practice
- history of medicine
- public health: medicine at the population level
- international approaches to health sciences librarianship

Readings for the course will be drawn primarily from resources that are available free, full-text online. Students will have an opportunity to meet with a number of health sciences librarians, from recent graduates to library directors, in order to gain a broad perspective on a variety of career opportunities. Course assignments will be quite different from those used in past courses in order to capitalize on new technologies and to provide students with useful experiences for their professional "toolboxes".

Local librarians will be able to enroll in the course through UCLA Extension. Please contact Julie Kwan if you are interested in enrolling.

University of Arizona School of Information Resources and Library Services (http://www.sir.arizona.edu/)

The Arizona program is definitely one to watch! In August, Jana Bradley starts as Director of the School of Information Resources and Library Services. Jana served as president of the Medical Library Association in 1995-96, and she was elected an MLA Fellow (http://www.mlanet.org/press/2003/may03.html) in 2003. In 1995, she presented MLA's Janet Doe lecture, "The Changing Face of Health Information and Health Information Work: A Conceptual Framework"

(http://www.pubmedcentral.gov/articlerender.fcgi?tool=pmcentrez&pageindex=1&artid=226118). Among many other awards, she received the Eliot Prize for Outstanding Publication in Medical Librarianship for her service as editor of *Hospital Library Management*, a predecessor to *The Medical Library Association's Guide to Managing Health Care Libraries*. She was also an Applied Informatics Fellow at the National Library of Medicine.

One of the strengths of the University of Arizona program is its Knowledge River Institute, a center for the study of information resources and technology issues related to American Indians and Hispanics. The goal of Knowledge River is to help create a more equal footing for Hispanics and American Indians in the Information Age; the program also recruits Hispanics and American Indians into the library profession. The University of Arizona program also includes an excellent internship program, with offerings from libraries such as the Arizona Health Sciences Library and the Arizona School of Health Sciences.

University of Hawai'i at Manoa Library and Information Science Program (http://www.hawaii.edu/slis/)

Although the University of Hawaii program does not include a course specifically on health sciences librarianship, there are many opportunities to craft a program focusing on health within the general coursework. For example, the Science Reference class typically has a presentation on health sciences databases and librarianship. Another course, Native Hawaiian Reference Sources, includes a lecture on health resources for Native Americans. Students may choose their projects related to the health sciences in courses such as Systems Analysis. The program also includes an excellent seminar in research methods, a topic of increasing emphasis. Finally, internships are another way in this program to gain health sciences experience, for example, at St. Francis Medical Center and the UH School of Medicine Learning Resources Center.

University of North Texas School of Library and Information Sciences (http://www.unt.edu/slis/) Nevada Program

Although the school headquarters are located outside of the Pacific Southwest Region, the University of North Texas, with its excellent program in health sciences librarianship, offers a special program to students

in Nevada. The School of Library and Information Sciences will begin a second Nevada Program Cohort in the Fall of 2004. Onsite instruction includes two four-day institutes (September 3-6, 2004 and January 7-10, 2005) held at the University of Nevada-Las Vegas with the remainder of the instruction delivered online. Students may use up to nine semester hours of coursework from other graduate programs toward the master's degree with approval of their program advisor. UNT offers several excellent health sciences courses, including: Health Sciences Information Management and Medical Informatics. Ana D. Cleveland is a key member of the UNT faculty. Ana is a recipient of MLA's Lucretia W. McClure Award in Education Excellence, and she has been active in MLA continuing education activities. She is widely recognized in the profession for her research focusing on curriculum enhancement but is appreciated most for her commitment to mentoring.

Scholarship Opportunities from the Medical Library Association

MLA offers a number of scholarships for training in health sciences librarianship. Application deadline for all scholarships is December 1, unless otherwise noted. For more information, including downloadable application forms, go to http://www.mlanet.org/awards/grants or contact Lisa Fried at MLA Headquarters at mlapd2@mlahq.org. Note: you do not need to be a member of MLA to apply for an MLA scholarship. You do need to be enrolled in an ALA-accredited library school in a Masters Degree program and intend to become a medical librarian.

- MLA Scholarship: A scholarship for up to \$5,000 will be granted to a student who is entering an ALA-accredited library school or who has yet to finish at least one half of the program's requirements in the year following the granting of the scholarship.
- MLA Scholarship for Minority Students: A scholarship for up to \$5,000 will be granted to a minority student who is entering an ALA-accredited library school or has yet to finish at least one half of the program's requirements in the year following the granting of the scholarship. African American, Hispanic, Asian, Native American, or Pacific Islander American individuals who wish to study health sciences librarianship are eligible.
- MLA/NLM Spectrum Scholarship: The Medical Library Association (MLA) and the National Library of Medicine (NLM) jointly sponsor a scholarship through the American Library Association (ALA) Spectrum Initiative Scholarship program. The two organizations make a total annual donation of \$5,000 each year to support minority students in their goals to become health sciences information professionals. African American, Hispanic, Asian, Native American, or Pacific Islander individuals attending ALA-accredited library schools are eligible. Applications are due March 1. For more information, contact the ALA Spectrum program at 800.545.2433 x4276 or email the Spectrum Inquiry Line at spectrum@ala.org. For a description of the Spectrum Scholarship program, go to http://www.ala.org/ala/diversity/spectrum/scholarshipinfo/scholarshipinformation.htm.
- Thompson Scientific/MLA Doctoral Fellowship: Thomson Scientific sponsors a fellowship in the amount of \$2,000 to foster and encourage superior students to conduct doctoral work in an area of health sciences librarianship or information sciences and to provide support to individuals who have been admitted to candidacy. The award supports research or travel applicable to the candidate's study within a twelve-month period. The award is given every other year and may not be used for tuition.

Julie Kwan

Joan Zenan Retires – and – Jim Curtis Follows On

Leadership Changes at the Savitt Medical Library University of Nevada, Reno

Joan Zenan, Resource Library Director Extraordinaire and Director of Savitt Medical Library, University of Nevada, Reno, has retired effective June 30, 2004. A Resource Library Director since 1976, Joan took a major role in developing the Network in Nevada and has expanded health information services to many constituencies within the state. The January-February 2002 issue of *Latitudes* included a feature article by Joan in which she described the planning and construction of the new Savitt Medical Library (http://www.med.unr.edu/medlib/bldg/index.html). In November 2003, Joan gave a presentation at "The Library As Place: Symposium on Building & Revitalizing Health Sciences Libraries in the Digital Age", held at the National Library of Medicine. Joan was also active in the area of public health. She was a lead author in two reports of the Public Health Outreach Forum in the October 2001 issue of the *Bulletin of the Medical Library Association* 2001 (PMID: 11837264 and PMID: 11837265). She also served as one of two project librarians for "PHIL: Public Health Information Links for Nevada", a project supported with funding from National Library of Medicine's Partners in Information Access for Health Professionals program. Joan was also an active member of the UNR Faculty Senate, having served as chair and senator for many years. As to future plans, Joan intends to keep busy and have fun, which means travel, gardening, courses at UNR, yoga classes, some volunteer work, and spending lots of time at her family's ranch in northern California.

James Curtis, MSLS, will begin work at Savitt on August 1, 2004. As Associate Director for Administrative Services, Health Sciences Library, University of North Carolina at Chapel Hill, Jim has a strong record of publications, presentations, grant and teaching experience and participation in national and local professional associations. Most recently, he has been serving as the project manager for a \$13 million total renovation of the UNC Chapel Hill's Health Sciences Library, while continuing to fulfill his human resource, planning and research activities. Before UNC Chapel Hill, Jim held positions at Columbia University and East Tennessee State University. We welcome Jim to the Pacific Southwest Region!

Julie Kwan

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/savitt.html

New RFA On Health Literacy

Two recent grant announcements provide opportunities for researchers interested in health literacy issues. The National Institutes of Health (NIH) and the Agency for Healthcare Research and Quality (AHRQ) invite both R01 applications (research project grants) and R03 applications (small grants) related to health literacy. The goal is to increase scientific understanding of the nature of health literacy and its relationship to healthy behaviors, illness prevention and treatment, chronic disease management, health disparities, risk assessment of environmental factors, and health outcomes. NLM and other components of NIH are participating organizations in both grant programs.

REQUIREMENTS

The research must involve either:

- Health literacy, or one of its many components, as a key outcome;
- Health literacy as a key explanatory variable for some other outcome;
- Methodological or technological improvement to strengthen research on health literacy; or
- Health literacy-focused preventions and interventions.

SPECIFIC OBJECTIVES

Applicants are invited to develop research on health literacy in areas that include, but are not limited to, the following:

- Modeling and measuring the nature and scope of health literacy;
- Variations in health literacy (e.g. over the life course, among adult English language learners, etc.);
- Mediators and moderators of low health literacy;
- The impact of low health literacy on health outcomes, diseases, behaviors and treatments, including the contribution of health literacy to informed decision-making, adherence to preventative or therapeutic regimens, utilization of health care services, risk avoidance strategies, and other consumer health-care related actions;
- The identification of effective preventive and other interventions to improve health literacy and health communications; and
- The development of effective methods and new technologies in health literacy research.

ELIGIBLE INSTITUTIONS

Applications will be accepted from institutions with any of the following characteristics:

- For-profit or non-profit organizations;
- Public or private institutions, such as universities, colleges, hospitals, and laboratories;
- Units of state and local governments;
- Eligible agencies of the federal government;
- Domestic or foreign institutions/organizations; or
- Faith-based or community-based organizations.

Letters of intent should be sent to NIH by September 13, 2004. Applications must be prepared using the PHS 398 research grant application instructions and forms, and submitted by October 13, 2004. R03 small grants permit project periods of up to two years and allow a budget for direct costs of up to \$50,000 per year. Prior to preparing an application, researchers are strongly encouraged to review the general research interests of the participating institutes, and to contact program staff of the relevant institute(s) to discuss the proposed research.

For additional information and complete contact information, please see the Program Announcements at: http://grants1.nih.gov/grants/guide/pa-files/PAR-04-116.html (R01) and http://grants1.nih.gov/grants/guide/pa-files/PAR-04-117.html (R03).

Alan Carr

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/health_literacy.html

Pacific Southwest Region Contributors at MLA 2004

We are very proud to recognize the NN/LM Pacific Southwest Region network members who participated in this year's Medical Library Association (MLA) annual meeting in Washington, D.C. **Gary Freiburger**, **AHIP**, director of Arizona Health Sciences Library, University of Arizona-Tucson, was the Associate Chair of MLA's 2004 National Program Committee and gave the introduction for the Plenary Session 1: The John P. McGovern Lecture. Included in the list below are contributors to continuing education courses, papers, poster presentations, and session moderators. We at PSRML are very proud of you all!

[Editor's Note: Please let us know of any corrections to this list! As in the past, PSRML has purchased MLA CD-ROMs for general sessions and section programming and will make them available soon. A notice will be posted to the PSRML email list, RMLRG7-L.]

Continuing Education Courses

"Focus Group Interviewing: A Qualitative Research Methodology for the Library"

Claire Hamasu, associate director, Eccles Health Sciences Library, NN/LM MidContinental Region, Salt Lake City, UT, and **Beryl Glitz**, consultant, Sebastopol, CA

"Immunology for Librarians"

George F. McGregor, director (retired), Information Services, Library and Information Center, Chiron Corporation, Emeryville, CA

Moderators

"Educating the 21st Century Health Professional"

Rikke Ogawa, information services librarian, Lane Medical Library, Stanford University Medical Center, Stanford, CA

"Evidence-Based Librarianship: Step-by-Step from Those Who Have Done It"

Elizabeth Wood, AHIP, director, Lee Graff Medical and Scientific Library, City of Hope National Medical Center and Beckman Research Institute, Duarte, CA

"Power in the Trenches"

Eris Weaver, AHIP, medical librarian, Redwood Health Library, Petaluma, CA

"The Power of Collaboration"

Naomi Broering, AHIP, FMLA, FNLM editor, Update, Friends of the National Library of Medicine, La Jolla, CA

"The Power of Evidence (Part 1): How Benchmarking Can Make Your Point"

Elizabeth Wood, AHIP, director, Lee Graff Medical and Scientific Library, City of Hope National Medical Center and Beckman Research Institute, Duarte, CA

"PowerPack: "Innovations in Packaging Online Curricula"

Douglas Varner, library manager, Health Sciences Library, California Pacific Medical Center-San Francisco

"Power to the Patient: New Definitions of Health Literacy"

Eris Weaver, AHIP, medical librarian, Redwood Health Library, Petaluma, CA

Posters

"An Objective Scale to Evaluate MEDLINE Searches"

Russell Smith, librarian, Reference Department, Norris Medical Library, University of Southern California-Los Angeles

"The Arizona Health Sciences Library's 'Ask a Health Librarian' Project: Marketing Our New Virtual Reference Chat Service"

Bruce Chandler, support systems analyst; Hannah Fisher, AHIP, librarian; David K. Howse, assistant librarian, Nga Nguyen, senior library specialist, Joan Schlimgen, librarian; Stefan Walz, support systems analyst; and Cathy Wolfson, librarian, Information Services, Arizona Health Sciences Library, University of Arizona-Tucson

"Continuing Education as a Catalyst for Interprofessional Collaboration"

Margaret Allen, AHIP, library consultant, Peg Allen Library Consultant, Stratford, WI; Susan Jacobs, health sciences librarian, Bobst Library, New York University-New York; **June Levy**, managing director, Glendale Adventist Medical Center Library, Cinahl Information Systems, Glendale, CA; Susan Pierce, associate professor, Nursing, College of Nursing, Northwestern State University, Shreveport, LA; Diane Pravikoff, director, Research, and professional liaison, Research Committee, Interagency Council on Information Resources for Nursing, Cinahl Information Systems, Glendale, CA; and Annelle Tanner, fetal and infant mortality review coordinator and adjunct professor, Health Care Information Management, Office of Public Health Region 6, Northwestern State University College of Nursing, Alexandria, LA

"Faculty Publications Database: A Practical Approach to Identifying Collaborators"

Janis F. Brown, AHIP, associate director, Educational Resources; Chris Ewing, information specialist; Joan Mircheff, KSOMweb manager; David H. Morse, AHIP, associate director, Collection Resources; and Janet L. Nelson, Head, reference section; Norris Medical Library, University of Southern California-Los Angeles

"Health Literacy and Consumers: From Theory to Practice"

Michelle Ochillo, NLM associate fellow, Arizona Health Sciences Library, University of Arizona-Tucson

"Information Literacy for Med I Students: Testing Their Knowledge and Our Effectiveness" Melissa L. Just, AHIP, information specialist, and Eileen Eandi, information specialist, Norris Medical Library, University of Southern California-Los Angeles

"Learning From Afar: Distance Education Degree Opportunities for the Working Health Sciences Paraprofessional"

Kathryn J. Skhal, document delivery coordinator, Carlson Health Sciences Library, University of California-Davis

"Linking Techology's Power to Deliver Needed Articles to Undergraduate Nursing Students" Marcia Henry, health sciences librarian, University Library, California State University-Northridge

"Pathways to Online Information (ePOI): A Collaborative Project 'one-stop-shopping' for E-Resources"

Virginia M. Tanji, AHIP, librarian, Library Resource Center; Steven Seifried, associate professor, Cell and Molecular Biology, and Annis Lee Adams, assistant librarian, Library Resource Center, John A. Burns School of Medicine, University of Hawaii-Manoa, Honolulu, HI; Carolyn Ching, AHIP, reference services coordinator, and Sarah Jansen, reference librarian, Reference Department, Hawaii Medical Library-Honolulu; and Paul Wermager, librarian, and Jessica Hashimoto, digital librarian, Science Technology Public Services, Library, University of Hawaii-Manoa, Honolulu, HI

"Pestilence Throughout the Ages"

Patricia A. Auflick, outreach services librarian, and **Andrew A. Padua**, student, Arizona Health Sciences Library, University of Arizona-Tucson

"Trading Spaces: Planning for Offsite Storage at the University of California-San Diego"
Susan Starr, director, Barbara Slater, AHIP, capital projects coordinator; and Anne Prussing, associate director, Collections & Access, Biomedical Library, University of California-San Diego, La Jolla, CA

Contributed Papers

"A Data Sets Service in the Library: Overview and Evaluation"

Peggy Tahir, information services librarian, and **Min-Lin Fang**, information services librarian, The Library and Center for Knowledge Management, University of California-San Francisco

"AZHealthInfo: Improving Arizona's Public Health Infrastructure"

Patricia A. Auflick, outreach services librarian, Arizona Health Sciences Library, University of Arizona-Tucson; **Michael Kronenfeld, AHIP**, outreach services librarian, Learning Resources Center, A.T. Still University of the Health Sciences, Mesa, AZ; and **Jeannette C. McCray, AHIP**, deputy director, Arizona Health Sciences Library, University of Arizona-Tucson

"Library as Place: Results of a Delphi Study"

Logan Ludwig, AHIP, associate dean, Medical Center Library, Stritch School of Medicine, Loyola University, Maywood, IL; and **Susan Starr**, director, Biomedical Library, University of California-San Diego, La Jolla, CA

"Power in the Trenches"

Panel Discussion: Jo-Ann Benedetti, AHIP, head, Health Information Services, Crandall Public Library, Glens Falls, NY; **Barbara Bibel**, librarian, Oakland Public Library, Oakland, CA; Pat Hammond, AHIP, community health education center librarian, Tompkins-McCaw Library for the Health Sciences, Virginia Commonwealth University-Richmond, and Joy Kennedy, librarian, Health Resource Library, Northwest Community Healthcare, Arlington Heights, IL

"Promoting Open Access on a Health Sciences Campus"

Peggy Tahir, information services librarian; **Annaliese Taylor**, collection of development librarian; and **Gail Persily**, director, Education and Public Services, and associate director, Center for Instructional Technology; The Library and Center for Knowledge Management, University of California-San Francisco

"Seize the Power of the Next Generation: Innovative Ways to Recruit Young and Diverse Librarians" Elizabeth Irish, AHIP, head, Public Services, Schaffer Library of the Health Sciences, Albany Medical College, Albany, NY; Jana Bradley, FMLA, director, Master of Library and Information Science Program,

School of Information Studies, Syracuse University, Syracuse, NY; Ellen Detlefsen, associate professor, Department of Library and Information Science, School of Information Sciences, University of Pittsburgh, Pittsburgh, PA; and **Kathryn Skhal**, interlibrary loan assistant, Carlson Health Sciences Library, University of California-Davis, and student, LEEP, University of Illinois-Urbana-Champaign

"Selecting the Best Book and Journal Titles for Support of Clinical Dentistry: Evidence-Based Decisions"

Frank Mason, dental librarian, Wilson Dental Library, University of Southern California-Los Angeles

"Transforming an Academic Health Sciences Library Through the Creation and Implementation of a Strategic Marketing Plan"

Joan B. Schlimgen, head, Access Services, Arizona Health Sciences Library, University of Arizona-Tucson

"Use of Digital Video Technology to Deliver Digital Reference: Toward a Video Reference Model" Susan Lessick, head, and James E. Crooks, medical librarian, Grunigen Medical Library, University of California-Irvine Medical Center, Orange, CA, and Judy Ruttenberg, research librarian, Langson Library, and Heather Tunender, electronic reference services librarian, Science Library, University of California-Irvine

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/psr_mla.html

Two Electronic Licensing Initiatives

MLA Satellite Teleconference & NN/LM E-Licensing Working Group

MLA Satellite Teleconference

PSRML will again provide support by underwriting registration costs for several regional downlink sites for the upcoming MLA Satellite Teleconference:

Art and Practice of Electronic Journal, Book, and Database Licenses: Practical Tips for Healthcare Organizations
Wednesday, September 22, 2004
11:00 AM - 2:00 PM, Pacific Daylight Time

The goals of this teleconference are to:

- provide practical tips to those who deal with licensing agreements for electronic books, journals, and databases
- enhance the knowledge of information professionals about the pros and cons of electronic licensing agreements
- provide useful negotiation tips for health information professionals, legal counsel, purchasing departments, and those dealing with consortium licensing agreements

Participants will receive 3.0 MLA Continuing Education contact hours for the teleconference alone or 4.5 contact hours if wrap-around sessions are included. A complete list of teleconference sites will be posted

when it is available. For the agenda, site registration and coordinator details, please visit the MLA web site: http://www.mlanet.org/education/telecon/licenses/basicinfo.html

Network members who are unable to attend the conference may request a loan from PSRML's web site at Videocassettes, CD-ROMs, DVDs and Literature Available for Loan (http://nnlm.gov/psr/loans/videoloans.html) page. This should be available within 3 to 4 weeks after the conference.

NN/LM's E-Licensing Working Group

The NN/LM E-Licensing Working Group was named by the NLM in response to concerns expressed by RML Staff and Network members during NLM Site Visits. Two common concerns were voiced: "Challenges of negotiating electronic licensing agreements" and "restrictions the agreements impose upon NN/LM Network Members in providing both ILL service and direct document delivery to unaffiliated healthcare providers and consumers."

The NN/LM E-Licensing Working Group is asked to:

- 1. Identify existing state and regional resources that offer opportunities for libraries to participate in group licensing agreements or that assist libraries in negotiating their own agreements;
- 2. Identify model language and practices related to negotiating agreements;
- 3. Determine how best to disseminate information about model language and practices to NN/LM Network Member libraries; and
- 4. Recommend additional actions that NLM and the NN/LM could take to assist Network Member libraries in negotiating license terms that meet the needs of their institutions and support the mission of the NN/LM.

If you have comments or questions, please contact Julie Kwan or Heidi Sandstrom at PSRML. Members of the Working Group are:

Susan Barnes, NN/LM PNR, Seattle WA
Lisa Boyd, NN/LM NNO, NLM, Bethesda MD
Dave Brunell, Bibliographic Center for Research, Aurora CO
Robin Klein, Univ. of Maryland Hlth. Sci. and Human Svcs. Library, Baltimore MD
Ginger Saha, Case Western Reserve Medical Library, Cleveland OH
Marty Thompson, University of Oklahoma Hlth. Sci. Library, Oklahoma City OK
Michelle Volesko, New Jersey Hospital Assn. Library & Corp. Info. Svcs., Princeton NJ
Beth Weston, Serial Records Section, NLM, Bethesda MD
Renée Bougard, Chair, NN/LM SCR, Houston TX

A Medical Library Association Continuing Education course is being developed by Judy Cohn, University of Medicine and Dentistry of New Jersey, Newark NJ entitled, *Getting Electronic Scholarly Resources into the Hospital Setting: From Print to Digital* and will be offered at the 2005 Annual MLA Conference in San Antonio, Texas.

Karen Ricard and Julie Kwan

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/elect_licensing.html

Internet Librarian 2004: Reduced Registration Fees

PSRML will once again coordinate group registration for NN/LM members to attend "Internet Librarian 2004" at the Monterey Conference Center in Monterey, California, November 15-17, 2004. With group registration, NN/LM attendees will realize considerable savings of over 40% on conference fees. These discounted rates are:

- Internet @ Schools conference: \$169.00 (November 15-16, 2004)
- Internet Librarian general conference: \$235.00 (November 15-17, 2004)
- Internet Librarian and Internet @ Schools Combined Conference package: \$265.00 (November 15-17, 2004)

Conference details, a registration form, and a program will be posted shortly at the Information Today/Internet Librarian 2004 web site (http://www.infotoday.com/il2004/default.shtml). Send your registration form(s) and checks, made payable to **Information Today, Inc.**, before **Friday, October 22, 2004,** to:

Internet Librarian 2004 Conference Pacific Southwest Regional Medical Library/ UCLA Louise M. Darling Biomedical Library 12-077 Center for the Health Sciences Box 951798 Los Angeles, CA 90095-1798

Discount rates are not available for pre-conference seminars and workshops. Please contact our office with any questions. If you are planning to attend this conference, we hope you can take advantage of this offer!

Karen Ricard

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/internet_librarian.html

Using DOCLINE to the Fullest

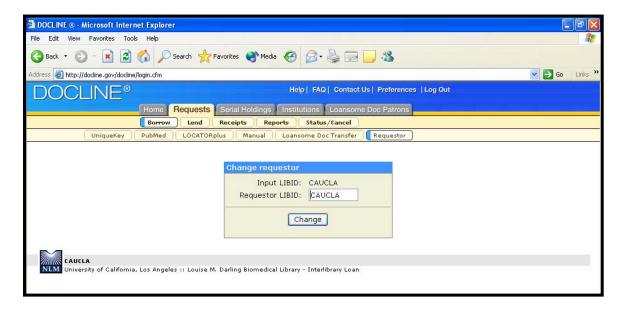
By Andrea Lynch, MLIS
Network Assistant
Pacific Southwest Regional Medical Library
Louise M. Darling Biomedical Library

Three functions in DOCLINE are available to all users, but are rarely used or known about. This article will show you how to take advantage of these three functions: Requestor, searching Institutions and adding to your routing table workspace, and Serial Holdings Sub-Coordinator.

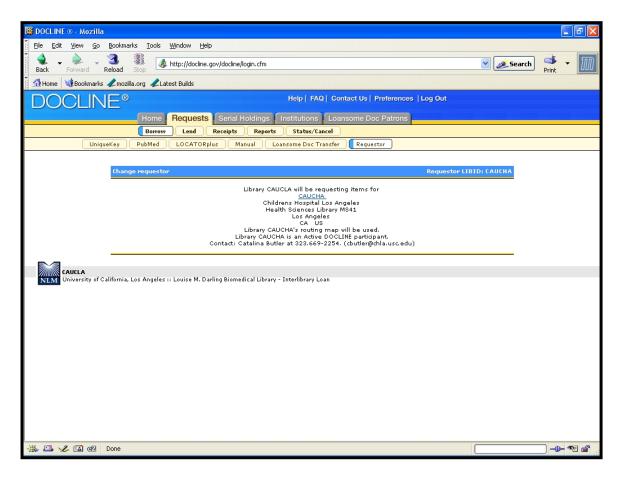
Requestor

The purpose of Requestor is to enable a DOCLINE library to enter requests on behalf of another library. The requesting library must have a record in Institutions, but they may or may not be a DOCLINE participant.

Requestor is listed under Borrow: click on Requests \rightarrow Borrow \rightarrow Requestor (see the picture below)



The default for libraries is that both the Input LIBID and the Requestor LIBID are the same. When you want to enter requests on behalf of another library, input their LIBrary Identifier (LIBID) in the Requestor LIBID and click on the **Change** button. The DOCLINE system will generate the following message displayed in the picture below:



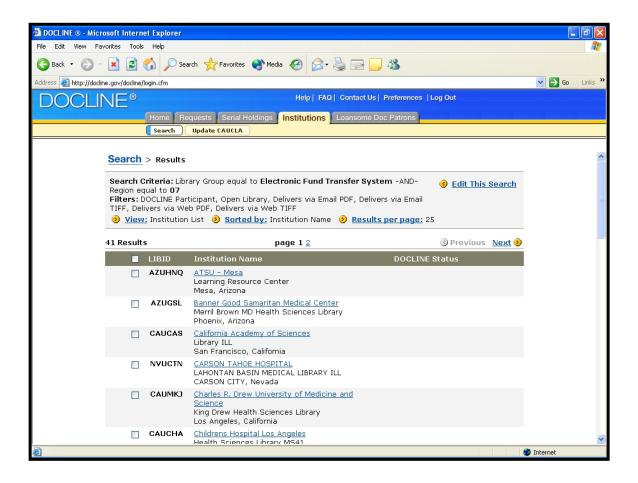
Not only does the DOCLINE system know to use the routing table for this other library, but it also uses the information from the DOCLINE Institutions record to generate the defaults for the routing instructions and shipping information for DOCLINE requests. Remember to change the Requestor LIBID back when you are finished processing requests for the other library. To change it back, go back to Requestor and change the Requestor LIBID back to your own LIBID and click on the Change button.

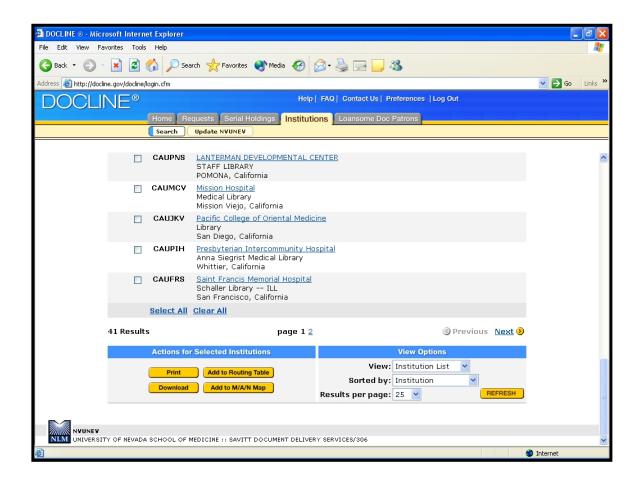
Next time before you go out of town, remember you don't have to give out your DOCLINE UserID and Password. Tell your colleague from a different institution, who is nice enough to process your DOCLINE requests while you are away, about Requestor in the DOCLINE system. If they need any assistance, let them know they can always call PSRML at 800-338-7657.

Searching Institutions and adding to your routing table Workspace

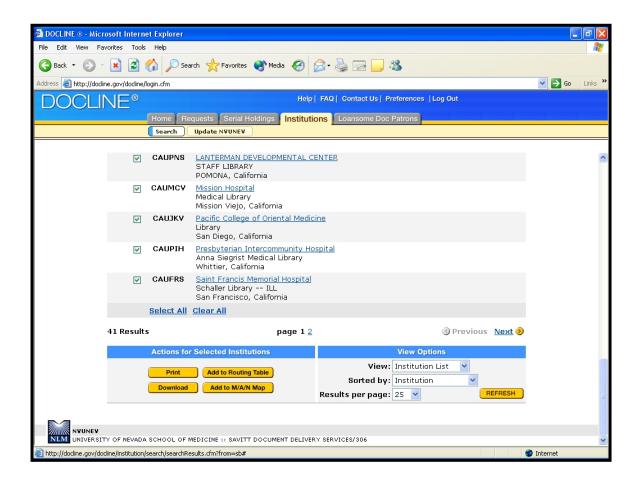
Are you ready to make changes to your library's routing table and don't know where to start? Start with searching Institutions. You are able to search Institutions and send the search results directly to your library's routing table workspace. Here is how to do it:

Looking at the results of searching Institutions, scroll down to the bottom of the screen (see the below two pictures that display the Institutions search results page).

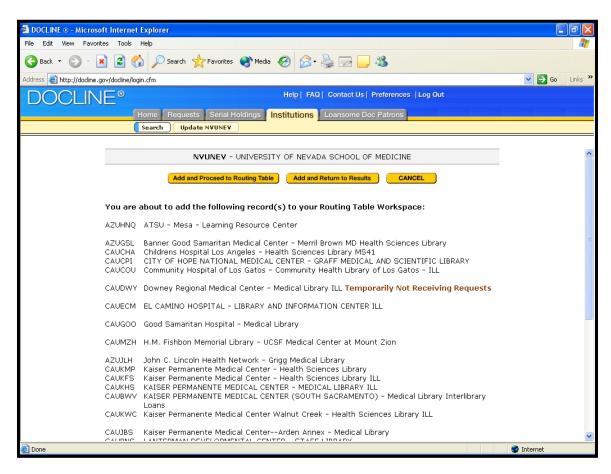


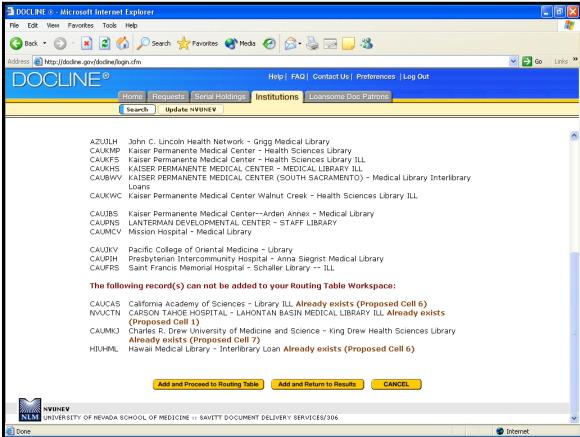


If you want to add all institutions displayed in the results, increase the **Results per page** to include all the records, for instance in the above example, you would increase the **Results per page** to 50 and click on the **Refresh** button. After page is refreshed, scroll down to the bottom and click **Select All** to select all the institutions displayed in the results (see the below picture).

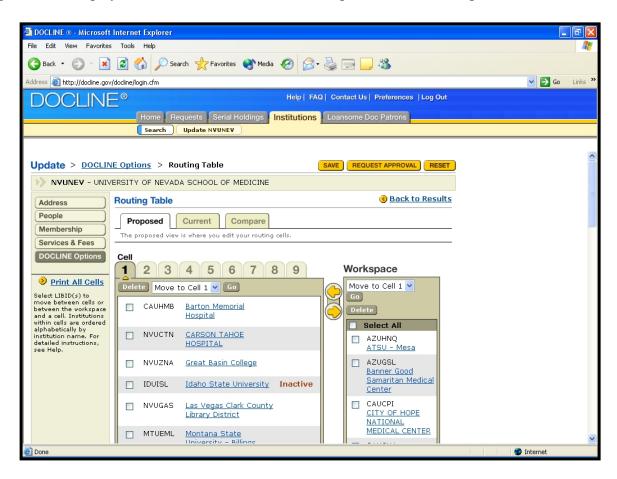


If you want to add only certain institutions to your routing table, select the records by clicking on their respective checkbox. Then, click on the **Add to Routing Table** button. This will take you to the below screen (see the below two pictures) that will let you know: 1) the status of the libraries you selected in respect to your **Proposed** routing table and Workspace and the libraries' DOCLINE status; and 2) allow you to proceed to the routing table or return to the search results to find more institutions to add to your library's routing table.





After clicking on the **Add and Proceed to Routing Table** button, the system will take you to the **Proposed** routing table and display the selected libraries in the Workspace (see the below picture).



Now you are ready to add these libraries to the cells of your **Proposed** routing table. To do this, use the pull-down menu and buttons in the Workspace area of the screen. If you are making many changes to your routing table and will not be able to finish the changes in one day, don't forget to click the **Save** button. This will save the changes you made to the routing table so you could come back and continue making changes. If you are done with making changes to the routing table, click on the **Save** button and then click on the **Request Approval** button. This will save your work and send a request to PSRML to review and approve the changes you made to your library's routing table.

If you need assistance with or have questions on making changes to your library's routing table, don't hesitate to contact PSRML at 800-338-7657.

Serial Holdings Sub-Coordinator

Do you manage more than one library and would like a way to login to DOCLINE and update Serial Holdings for the libraries all at once? If so, please contact PSRML at 800-338-7657 and provide us with your contact information and the LIBrary Identifiers (LIBIDs) of the libraries. We will set you up with a Serial Holdings Sub-Coordinator UserID and Password for DOCLINE.

[Note: You may find the following resource helpful as you think about making changes to your library's routing table:

Instructions for Completing or Revising DOCLINE Routing Table(s) in the Pacific Southwest Region -- http://www.nnlm.gov/psr/rtinst.html.]

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/docline_fullest.html

Network Members in the News

Barbara Bibel is the author of "Best Consumer Health Books 2003" published in the May 1, 2004 issue of *Library Journal*. Barbara serves as a Reference Librarian in the Science/Social Science/Government Documents Department of the Oakland Public Library. She is certified by MLA as a consumer health information specialist and has reviewed titles for *LJ* since 1988. Barbara frequently volunteers at the PSRML exhibit booth, most recently assisting during the American Urological Association conference in San Francisco in May, 2004.

Melissa Just has been appointed Associate Director for Outreach and Resource Management at the Norris Medical Library of the University of Southern California, effective July 1, 2004. For the past five years, Melissa has been serving as a half-time Information Specialist at the Norris Medical Library and as the Library Director for Childrens Hospital Los Angeles.

Julia F. Kochi and **Jeffrey D. Williams** are recipients of AAHSL Leadership Scholarships and will attend the ARL/OLMS Library Leadership for New Managers Program. Julia is Director of Digital Library and Collections at the UCSF Library and Center for Knowledge Management. Jeffrey is Access Services Librarian/Biology Liaison at the UCSD Biomedical Library.

Andrea Lynch, PSRML Network Assistant since 1998, graduated in June from the UCLA Graduate School of Library and Information Studies. Andrea serves as a member of the Medical Library Group of Southern California and Arizona (MLGSCA) Membership Committee and the MLGSCA Nominating Committee. She was recently appointed chair of MLGSCA's Electronic Information Resources Committee and has been appointed co-Webmaster for MLGSCA's web site.

Kathryn Skhal, Interlibrary Loan Assistant at the Carlson Health Sciences Library at the University of California, Davis, graduated in May 2004 from the University of Illinois Graduate School of Library and Information Science. Kathy wrote about her experience in the distance learning program in a previous issue of *Latitudes*, "Confessions of a Covert Library Student: Distance Education and the Working Professional" (http://nnlm.gov/psr/lat/v12n4/confessions.html). Kathy served as a panelist at the 2004 Medical Library Association meeting during the Morning of Innovation session, "Seizing the power of the next generation: Innovative ways to recruit young and diverse librarians". She also presented a poster session "Learning from afar: distance education degree opportunities for the working health sciences paraprofessional".

Phyllis Soben is now Manager, Library Services, at the Shriners Hospital for Children, Northern California. For many years, Phyllis was Library Manager, Cedars Sinai Medical Center in Los Angeles.

Julie Kwan

[Editor's Note: Please share news with us about yourself and your colleagues!]

Frequently Asked Questions @ PSRML

Below are some questions (with the answers) that have come into the PSRML office since the last issue of *Latitudes*. Take a look!

- One of my colleagues in another state took an interesting class that was taught by her RML. I would like to take this class, too. Does PSRML offer it?
- Can I get statistics for LinkOut? I'd like to know how many times our resources are used.
- I want to encourage my DOCLINE partners to use EFTS. Do you have any suggestions?
- Is there a way to retrieve only peer-reviewed journals from PubMed?
- Does NLM have Z39.50 capabilities? We would like to streamline our cataloging practices.

Question: One of my colleagues in another state took an interesting class that was taught by her RML. I would like to take this class, too. Does PSRML offer it?

Answer

Please call us and ask. We will be very happy to work with you and, if appropriate, tailor a class to your group's needs.

Question: Can I get statistics for LinkOut? I'd like to know how many times our resources are used.

Answer

Yes, you can, and recently the statistics have gotten even better! Log onto the LinkOut Submission Utility and click on the Statistics link on the left sidebar. After April 2004, statistics will be available on a daily, weekly, monthly and yearly basis and will include a breakdown by journal title. Beginning in 2005, statistics will be available for both the current and previous year.

You can get the following:

- LinkOut Total: total full-text and print accesses.
- LinkOut Full-Text: number of times users click on your library's online full-text icon in the Abstract or Citation displays or the Electronic Full-text link under your library name on the LinkOut display.
- LinkOut Print: number of times users click on your library's print collection icon in the Abstract or Citation displays or the Print Collection link under your library name in the LinkOut display.
- holding=[library username]: number of times users access PubMed using the PubMed URL with your username, i.e. users turn on the library icon on

the Abstract display. (Note: this option does not include a breakdown by journal title.)

Question: I want to encourage my DOCLINE partners to use EFTS. Do you have any suggestions?

Answer

EFTS has produced some labels that say: "If you belonged to EFTS, this bill would have already been paid." The labels also include the EFTS web address and phone number. PSRML has a small supply of these labels; let us know if you would like some. Or, call EFTS toll-free at 866-561-5045 for a supply.

Question: Is there a way to retrieve only peer-reviewed journals from PubMed?

Answer

There is no definitive way to limit a PubMed search to peer-reviewed journals. Take a look at NLM's FAQ on this topic, "Peer-Reviewed/Referred Journals in PubMed"

(http://www.nlm.nih.gov/services/peerrev.html). You can also try some "work-arounds" by making some assumptions and constructing searches taking these assumptions into account. For example, you are not likely to be looking for certain publication types, such as editorials, letters, or patient education materials; you can then NOT these from your search. Or, you may wish to construct a list of specific journals by examining them for their review policies; you could then cut and paste a list of these journals and save the search in your Cubby to be reused when you need it.

Question: Does NLM have Z39.50 capabilities? We would like to streamline our cataloging process.

Answer

NLM operates a Z39.50 server so that libraries can retrieve records from LocatorPlus for local use. For specific details on how to communicate with the server, consult NLM's FAQ, NLM LocatorPlus -- Z39.50 Capabilities (http://www.nlm.nih.gov/services/lpz3950.html).

Julie Kwan

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/faq@psrml.html

New Members in the Pacific Southwest Region

Since the last issue of *Latitudes*, three organizations have joined the National Network of Libraries of Medicine (NN/LM), Pacific Southwest Region. Please welcome the following new Affiliate members of NN/LM!

Member Type	LIBID	Institution	Department
Affiliate	CAUJUO	California HealthCare Foundation	
Affiliate	CAUJTL	Literacyworks	

Help Expand the Network!

If you know of a library, resource or information center that is not part of the Network and qualifies for either Affiliate or Full membership (please see PSRML's Types of Network Members Web page at http://www.nnlm.gov/psr/nm_types.html), please let us know or refer them to us directly. For more information, visit the following webpage on Network membership within the Pacific Southwest Region: http://www.nnlm.gov/psr/nm.html. Contact PSRML for copies of our membership brochure (http://nnlm.gov/psr/pdf/membership_brochure.pdf)

Andrea Lynch

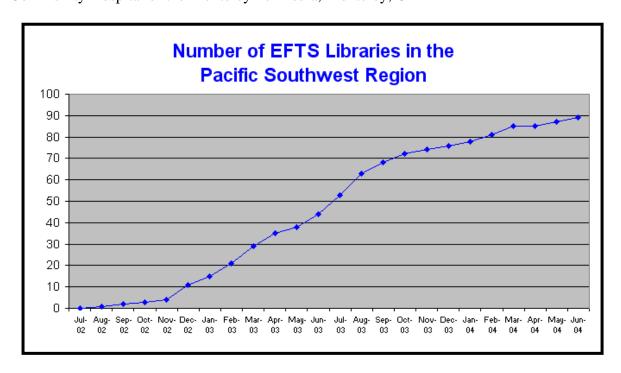
This article is freely available at: http://nnlm.gov/psr/lat/v13n4/new_members.html

New EFTS Participants in the Pacific Southwest Region and EFTS Resources

The following two libraries have joined the Electronic Funds Transfer System (EFTS) since the last issue of *Latitudes* was published. As of June 30, 2004, 89 (22%) of the 413 DOCLINE libraries in the NN/LM Pacific Southwest Region are EFTS participants. Will your library be the next new EFTS participant?

Primary Access Libraries

Carson Tahoe Hospital, Carson City, NV Community Hospital of the Monterey Peninsula, Monterey, CA



To see all EFTS participants, search DOCLINE or visit the following webpage: https://efts.uchc.edu/efts/common/MembersDirectory.aspx. For EFTS participants in the Pacific Southwest Region as listed in the EFTS Members Directory, select "07 Pacific Southwest Region" for the NN/LM Region pull-down menu and click on the Search button.

For more information about EFTS, please visit the EFTS website: https://efts.uchc.edu/. Please contact Julie Kwan or Andrea Lynch with any questions or concerns you may have regarding EFTS. In addition, you may want to read these other *Latitudes* articles that are listed in descending order of publication date on routing table pointers and two difference experiences with EFTS:

- "Update Your Routing Table to Take Advantage of EFTS" July/August, volume 12 issue 4 http://nnlm.gov/psr/lat/v12n4/update_routing.html
- "EFTS How to Get Approval from the Powers that Be!"
 By Maryann Zaremska, MLS
 Manager, Library Services, Saint Francis Memorial Hospital
 May/June, volume 12 issue 3
 http://nnlm.gov/psr/lat/v12n3/efts.html
- "Hard Work Pays Off: Savitt's Experience with EFTS"
 By Norman Huckle
 Document Delivery Supervisor, Savitt Medical Library, University of Nevada, Reno January/February, volume 12 issue 1
 http://nnlm.gov/psr/lat/v12n1/savitt.html

Julie Kwan and Andrea Lynch

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/efts.html

Highlights of the May – June 2004 issue of the NLM Technical Bulletin

Print is history, and history is online

The printed *Index Medicus* will cease publication at the end of 2004, finishing a publishing run of 125 years. NLM will continue its indexing practice of starring MeSH terms as the main point of an article in MEDLINE since there is still a need to designate the major focus of an article.

Good news for history aficionados – the *Index Catalogue of the Library of the Surgeon General's Office, 1880-1961* is now available online. Known as IndexCat, this new online tool is available at http://indexcat.nlm.nih.gov. Read Lillian Kuzuma's article for more information. (http://www.nlm.nih.gov/pubs/techbull/mj04/mj04_cat.html).

PubMed for Handhelds – new PICO feature

A new PICO search screen has been added to PubMed for Handhelds,

(http://pubmedhh.nlm.nih.gov). PICO, which stands for Patient/Problem, Intervention, Compared To, and Outcome, is a method used for structuring clinical questions. This format can also be used for structuring literature searches and will undoubtedly be helpful those interested in evidence-based medicine. NLM is interested in receiving feedback on this new feature; you may submit comments using the Feedback link on the bottom of the screen. Check out the search screen.

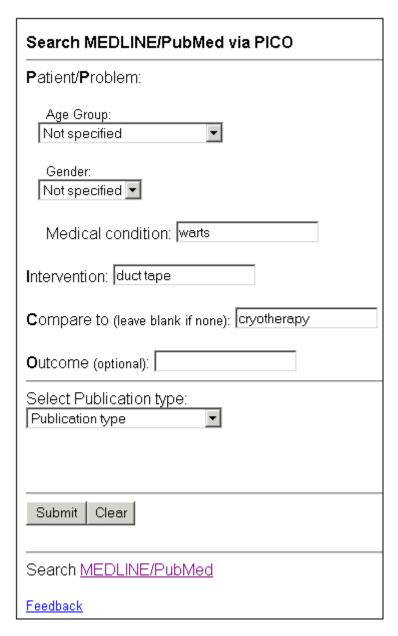


Figure 1: PICO Interface on PubMed for Handhelds

HSTAT is now available on the PubMed Bookshelf

Health Services Technology Assessment Texts (HSTAT) is now available on the Bookshelf with searchable, full-text documents. This valuable resource includes:

- Evidence reports and technology assessments from the Agency for Healthcare Research and Quality (AHRQ), formerly the Agency for Health Care Policy and Research (AHCPR).
- AHRQ's Put Prevention Into Practice guidelines for clinicians and consumers.
- National Institutes of Health (NIH) Consensus Conference Reports and Technology Assessment Reports.
- HIV/AIDS Treatment Information Service (ATIS) federally approved treatment guidelines and information.

- Substance Abuse and Mental Health Services Administration's Center for Substance Abuse Treatment (SAMHSA/CSAT) Treatment Improvement Protocols (TIP) and Center for Substance Abuse Prevention (SAMHSA/CSAP) Prevention Enhancement Protocols System (PEPS).
- U.S. Preventive Services Task Force's Guide to Clinical Preventive Services.
- Task Force on Community Preventive Services' Guide to Community Preventive Services.
- Reports of the Surgeon General.
- Health Technology Advisory Committee (HTAC) of the Minnesota Health Care Commission (MHCC) health technology evaluations.

How many titles are indexed in MEDLINE?

The "Number of Titles Currently Indexed for Index Medicus® and MEDLINE® on PubMed®" web page (http://www.nlm.nih.gov/bsd/num_titles.html) has been updated. As of April 2004, 4,148 journals were included in the *Index Medicus* list, and 656 additional, non-*Index Medicus* journal list. These latter lists include: Dentistry (105 titles), AIDS/HIV (35), Consumer Health (17), Nursing (197), Health Care Administration and Delivery (131), Health Care Technology (91), History of Medicine Core Journals (16), Ethics Core Journals (58), and Space Life Sciences Core Journals (7). You can search PubMed for these subsets following the instructions in PubMed Help

(http://www.ncbi.nlm.nih.gov/entrez/query/static/help/pmhelp.html#JournalSubset).

These lists were developed for managing NLM's indexing work flow and should not be confused with PubMed's Subject Subsets. Subject subsets may include citations from journals that are not part of the journal list for the same topic; for example, the History of Medicine Subject Subset is not limited to the History of Medicine core journals but also includes historical articles published in titles on the *Index Medicus* list. You will find more information about the subsets on the PubMed Subset Strategies page (http://www.nlm.nih.gov/bsd/pubmed_subsets.html).

Want to know about NLM History?

Check out the new web page, History of NLM (http://www.nlm.nih.gov/about/nlmhistory.html). You will find a timeline of events, beginning with its establishment as the Library of the Office of the Surgeon General of the Army in 1836 and ending with the launch of ClinicalTrials.gov in February 2000. The timeline is linked from About the National Library of Medicine on the NLM web site.

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/highlights.html

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Toxics Release Inventory

HSTAT Moves to the Bookshelf - e3

The NCBI Bookshelf will be the new home of the Health Services Technology Assessment Texts (HSTAT).

PubMed Central New Journals Participating and **New Content Added** - e4

New Journals Are Participating and Content From Already-participating Journals Has Been Added.

NLM Technical Bulletin Index Redesigned - e5

Updated and easier to use.

DOCLINE Version 2.1 Adds Visual Cues for Free Full Text Articles - e6

New features in DOCLINE.

NLM Adopts 2003 Amendments to Anglo-American Cataloguing Rules - e7 Implemented in February 2004.

IndexCat: Index-Catalogue of the Library of the Surgeon-General's Office, 1880-1961 - e8

Now available online.

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New feature to search MEDLINE/PubMed.

Expands Reporting Years

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PubMed® Preview/Index Page Has Been Enhanced

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"Number of Titles" Web Page Updated

"Milestones in NLM® History" Web Page Available

Subheading Searching in PubMed

UMLS® Basics Classes

Genetics Home Reference added to the NLM Gateway

Space Life Sciences Data Hiatus

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/TOCtechbull.html

Upcoming Events*

July 2004			
13 – 16	21 st Annual Pacific Educational Conference (PEC),		
	http://www.prel.org/pec2004/index.asp, Rota, Commonwealth of the Northern Mariana		
	Islands (PSRML Class, "Building Health and Environmental Literacy with NLM		
	Resources", 7/15/2004)		
26	NTCC, PubMed (1-day), http://nnlm.gov/mar/online/description.html, Los Angeles, CA		
27	NTCC, PubMed (1-day), http://nnlm.gov/mar/online/description.html, Los Angeles, CA		
28	NTCC, NLM Gateway & ClinicalTrails.gov (1/2-day),		
	http://nnlm.gov/mar/online/description.html, Los Angeles, CA		

29 – 30	Consumer Health Training, Stanislaus County Library, Modesto, CA				
30 – Aug. 1	Southern California Online User Group's Y2K4, What's Next? The Answer's in the				
	Users, http://www.scougweb.org, Santa Barbara, CA				
August 2004					
11 – 14	Nevada Library Association Annual Conference,				
	http://www.nevadalibraries.org/conference04/index.html, Henderson, NV				
28 20	The Latino Book & Family Festival, http://lbff.us/home/schedule/phoenix-				
28 – 29	2004/index.htm, Phoenix, AZ (<i>PSRML Exhibit</i>)				
September 2004					
7 – 11	MEDINFO 2004, American Medical Informatics Association (AMIA),				
	http://www.medinfo2004.org/, San Francisco, CA				
20	NTCC, <i>UMLS Basics</i> (1-day), http://nnlm.gov/mar/online/description.html, Bethesda, MD				
22 at 11am					
(PDT); 8am	MLA teleconference, "The Art and Practice of Electronic Journal, Book,				
(HST); 23 at	1				
4am (GST)					
24	Consumer Health Training, San Jose Public Library System, San Jose, CA				
29	PSRML Resource Library Directors' Meeting, Irvine, CA				
29 – Oct. 2	Emergency Nurses Association Annual Meeting 2004, http://www.ena.org/, San Diego, CA (<i>PSRML Exhibit</i> , 9/30-10/2/2004)				
	October 2004				
	American Dietetic Association 2004 Food & Nutrition Conference & Expo,				
2 - 5	http://www.eatright.org/Public/ConferencesAndEvents/96.cfm, Anaheim, CA (<i>PSRML</i>				
	Exhibit, 10/3-5/2004)				
	American Academy of Physical Medicine and Rehabilitation Annual Assembly &				
7 – 10	Technical Exhibition, http://www.aapmr.org, Phoenix, AZ (<i>PSRML Exhibit, 10/7-9/2004</i>)				
23 – 24	Hawaii Library Association Conference 2004,				
23 – 24	http://www.hlaweb.org/conference2004/index.html, Oahu, HI (PSRML Exhibit)				
	November 2004				
1	NTCC, <i>UMLS Basics</i> (1-day), http://nnlm.gov/mar/online/description.html, Bethesda, MD				
12 – 15	California Library Association Annual Conference, http://www.cla-				
	net.org/news/confexhibition.php, San Jose, CA (PSRML Exhibit, 11/13-15/2004)				
15 – 17	Internet Librarian 2004, http://www.infotoday.com/il2004/, Monterey, CA				
15 – 19	Annual Meeting of the Pacific Islands Association of Libraries and Archives (PIALA),				
	http://www.uog.edu/rfk/piala/piala.html, Republic of the Marshall Islands				
30 – Dec. 2	Arizona Library Association Annual Conference,				
	http://www.azla.org/conference/conferences.html, Tucson, AZ (PSRML Exhibit, 12/1-				
2/2004)					
December 2004					
2-3	NLM and NN/LM Symposium on Community-Based Health Information Outreach,				
	Bethesda, MD				

^{*}Please visit the PSRML Library Professional Development Award Web page at http://www.nnlm.gov/psr/libproa.html to apply for an award to attend educational events. PSRML

will make available awards up to \$1,000 to individuals in Primary Access Libraries in the Pacific Southwest Region. Applications may be made at any time.

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/upcoming.html

Publication Information

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Network members may subscribe to the Regional email discussion list by visiting the following webpage: http://www.nnlm.gov/psr/lserv/rg7/. If you do not want to subscribe to the Regional email discussion list, but would like to receive *Latitudes* go to http://www.nnlm.gov/psr/lserv/lat/.

Please send items and contributed articles for Latitudes to Julie Kwan, Editor, at jkkwan@library.ucla.edu.

Pacific Southwest Regional Medical Library (PSRML) serves as headquarters for the Pacific Southwest Region of the National Network of Libraries of Medicine.

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NOTE: This is a newsletter. Links are up-to-date when the newsletter is published; they are not updated afterwards.

This article is freely available at: http://nnlm.gov/psr/lat/v13n4/pub_info.html